

Ithra Knowledge comes to Riyadh



■ HRH Prince Turki bin Abdullah bin Abdulaziz Al-Saud (left) is joined by Saudi Aramco president and CEO Khalid A. Al-Falih as they interact with young participants during the inauguration of the Ithra Knowledge Program in Riyadh.

Cover Story

- ▶ **The Ithra Knowledge Program** arrives in Riyadh and is inaugurated by HRH Prince Turki bin Abdullah bin Abdulaziz Al-Saud.
- ▶ **Held at the city's International Convention and Exhibition Center**, more than 300,000 visitors are expected.
- ▶ **More than 500 volunteers** will be providing assistance to visitors to the program.

See full story on page 5



KPIs Measuring performance Delivering excellence

Saudi Aramco has selected 20 corporate Key Performance Indicators (KPIs) to measure and monitor the achievements of its goals in five focus areas: Value Creation, Operational Efficiency, Risk Management, Organizational Health and Alignment to National Interest. In the second part of our series, we take a look at Operational Efficiency.

See full story on page 3

Saudi Aramco by the Numbers

More than

68,933

people have visited the Ithra Knowledge Program in Riyadh as of August 4.

Save Water

Health precautions during Hajj and Umrah

Johns Hopkins Aramco Healthcare provides advice on how to keep healthy both during and after the pilgrimage.

see page 4

Revamped website targets key audiences

DHAHRAN — The launch of Saudi Aramco's revamped corporate website this week is being heralded as an achievement toward better serving the company's key audiences, both nationally and globally, while modernizing our overall online presence.

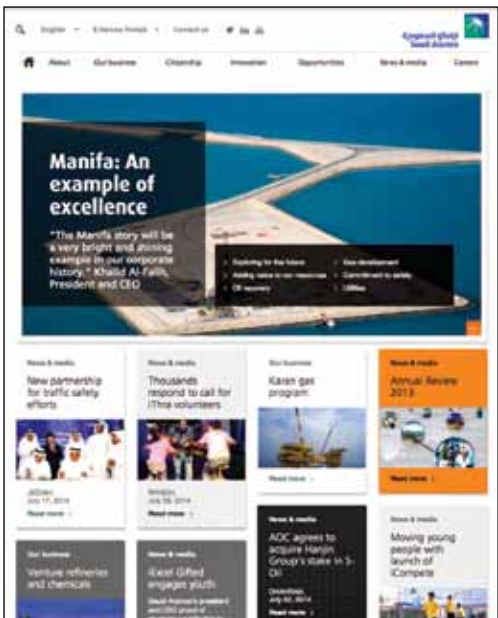
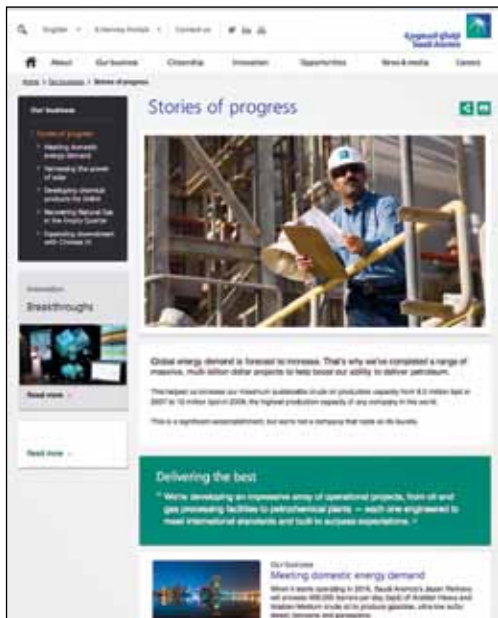
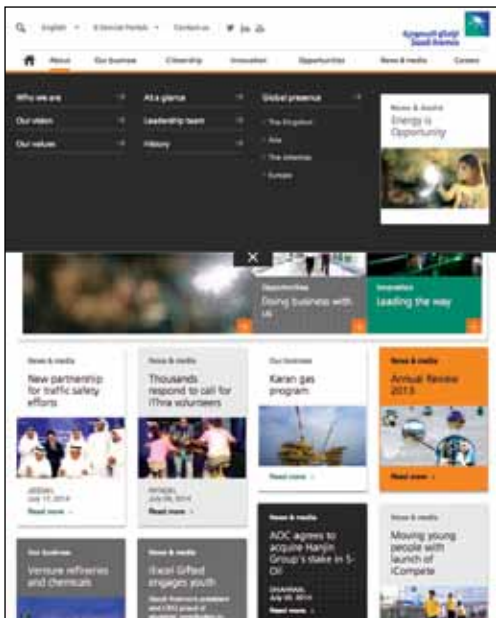
The new website (www.saudiamco.com) was officially unveiled on Aug. 3, and it was also highlighted that same day in the company's weekly Operations call, presided over this week by Amin H. Nasser, senior vice president of Upstream.

With the utilization of best practices in Web design, Nasser said the new responsive layout will provide "a consistent user experience" for all visitors to the site.

"The new site enhancements include improved visibility that allow quick access to key content and a new dynamic and engaging common theme design that allow us to promote and highlight key events and information on the home page," stated Nasser.

"This new website will support our Saudi Aramco brand characteristics as an innovative, creative and leading energy company."

The messaging and content on the site is aligned with the company's global brand strategy. The content is designed to engage



■ The revamped site utilizes a distinct "card" theme allowing cross-promotion of related content.

our various stakeholders around the world and is part of an overall global strategy to align our digital presence across our global offices both on the web and on social media channels. The goal is to present one voice and one global brand to our users.

Nasser Al-Nafisee, executive director (A) of Corporate Affairs, said a key aspect of the improved site was to ensure that it truly reflects the strategic goals of the company as Saudi Aramco continues with its transformation into becoming the world's leading integrated energy and chemicals company.

Web and Intranet Group supervisor Imad Abdul Samad said the site was designed to be innovative and creative, leveraging the latest trends and best practices in usability, design and technology. Some of

these new website enhancements include:

- A more user-friendly experience, with improved navigation and functionality throughout. The introduction of megamenu allows the visitor to easily identify and access deeper pages from the homepage, minimizing the number of clicks to get to a specific page.
- Sectional "hub" pages act as mini-homepages, allowing content authors to highlight individual content found within each section.
- The design utilizes a distinct "card" theme, allowing cross-promotion of related content as well as providing the ability to highlight the content in an engaging and compelling way through text, imagery and video.
- Word clouds and popular pages help

guide users to popular and important topics on the website.

- Close integration with social media channels allows users to easily share content with their followers and drive increased awareness and traffic to the website.

- The website uses the latest technology so that it is compatible with today's browsers and mobile devices. A best practice, responsive design approach ensures that whatever device the visitor accesses the website from, it is optimized to give the best user experience for that device, whether it is a desktop, tablet or mobile device.

The new corporate website is the culmination of a team effort that involved numerous organizations within the company, both locally and internationally.

Your Voice

Having courage to do the right thing

Reflect on these situations:

- 1) It's 10 a.m. and there's loud talking at the office cubicles, very loud talking. Omar suddenly realizes how loud the talking is and he himself quiets down because he knows he and his co-workers must be disturbing other colleagues. Is Omar doing enough?
- 2) Fahad has been working in the plant for five years. He has noticed major pump efficiency has been worsening. Fahad tells his supervisor that he thinks that the pump condition is getting worse and that there was a minimal oil leak. The supervisor says not to worry and that he already saw it that morning. The next day Fahad felt even more strongly that the pump was about to break down and called the supervisor. The supervisor informed Fahad that he was the supervisor, not Fahad, and that he was well aware of the pump condition, and that he wasn't concerned. Should Fahad let it go and hope for the best?
- 3) Salem is an employee. He stops at a restroom on his way to lunch and finds it extremely dirty. He thinks to himself, "how embarrassing that the public sees this!" He picks up some trash from the floor, and while it helps, the bathroom is still a mess. Salem goes to lunch. Did Salem do enough?
- 4) Khalid notices that Rashid the lab technician does not wear his safety glasses. One day he says to Rashid, "I think you might have forgotten to put your eye glasses on before you operate the Centro-fusion



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machine." Rashid tells him to mind his own business and Khalid notices that Rashid continues his pattern of not wearing safety glasses. Should Khalid let it go?

Many of us want to lead strategies that move the company from "good" to "consistently EXCEPTIONAL and GREAT." We benchmark with international companies to identify best practices. We implement these best practices with passion.

That's great. But, it's not enough. To improve the quality of work and to promote staff engagement, we have to engage in far more than actions and tactics that feel exciting, appealing, promising, and heartwarming. We need to be very honest with ourselves and decide we are not going to let those words, actions, oversights and infractions pass over and interfere with safe, high quality, compassionate care to the facilities and the employees. We need

to allow ourselves to experience the challenges and the demands and take immediate action to make things right.

Personal Courage

In my view, personal courage needs to be a job requirement in the oil and gas business. I'm not talking about seeking people who are capable of one-time acts of extraordinary courage. Rather, I'm talking about screening people who have the guts and skill to commit small, daily acts of courage, even when these are very uncomfortable. It's these small, daily acts of courage that have a profound and immediate impact on the business and us. Our employees realize the benefits. And we can stand tall, because we know we are living our values, even when the going gets tough. Courage starts with embracing our realities. It requires us to bravely look in the mirror to look at ourselves, to see what is there — the good, the bad, and the questionable. Beyond taking a look at ourselves, it requires being willing to tune in to other people's actions and act when we see problems that make the employees experience anything short of satisfactory.

It is the denial of these realities that derails us from making the difference we could be making. Is this a lot to expect? YES, definitely. I've heard people say, "Courage is not the absence of fear." As I see it, courage is acting even in the face of fear, when acting, instead of quietly fuming or pretending not to see, is the right thing to do. How we handle painful moments of truth (like those

illustrated in the situations described earlier) shapes our character and effectiveness at work and beyond.

The Challenge to Leaders

Mahatma Gandhi said, "Be the change you want to see in the world." Every leader/manager needs to model courageous tackling of defining moments of truth, when we see employees not getting the deserved care, respect, service, consideration and compassion they deserve. As leaders/managers, we need to model this courage even when it means being vulnerable and behaving outside of our comfort zone (counter to our personal style, training or personality).

We then need to urge and expect our team members to demonstrate the courage to speak up and act — to seize opportunities to make quality work happen in every concrete moment. Also, we need to encourage our teams to confront — to listen to their feelings about a disturbing situation, swallow fears about rocking the boat or making people mad, and express their truth with compassion.

Finally, the other element of courage that I see as so important to us as leaders is the courage to invite feedback. It takes guts to ask for critical feedback, to really hear it and consider it seriously. We have to be vulnerable, if we are going to learn and become more effective.

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KPIs

Measuring performance Delivering excellence

A Key Performance Indicator (KPI) is a type of performance measurement by which an entity evaluates the success of its critical business or processes. It is usually tied to a specific company strategy and is reviewed on a regular basis. Saudi Aramco has selected 20 corporate KPIs to measure and monitor the achievements of its goals in five focus areas: Value Creation, Operational Efficiency, Risk Management, Organizational Health and Alignment to National Interest. Since most goals are achieved through the cumulative efforts of employees and organizations, it is important for employees to be familiar with the corporate KPIs. As Saudi Aramco continues to put in place the elements of a performance-based work culture and shared accountability (such as the Saudi Aramco Incentive Plan), every employee will be assessed, in part, on how they have contributed to the achievement of the Corporate KPIs associated with their organization.

KPI focus area: Operational Efficiency

Efficiency encompasses company control of operating and capital costs and timely completion of work to ensure that demand from domestic and international markets is met in the most cost-effective and timely manner possible. There are three specific KPIs that Saudi Aramco uses to measure its progress year after year in operational efficiency.

Reliability	This KPI gauges how consistent we are in the timely supply of our products to customers. It is calculated by taking the total product volume shipped/delivered within 24 hours of its scheduled time, divided by the total product volume committed. Any delay caused by factors that are under Saudi Aramco's control (e.g. terminal, pipeline, stabilization, production) negatively affects this score, whereas delays caused by conditions that are out of our control, such as adverse weather, are not considered. A score of less than 100 percent indicates there were issues that negatively impacted reliability. With Saudi Aramco's ongoing expansion and increase in capital project spending, optimizing the company's capital investments is critical. The following two KPIs were developed to monitor the efficiency of capital investments:
Project Cost Control	This measures the company's effectiveness in estimating project costs as well as our ability to adhere to approved budgets and scope. This KPI is determined by comparing the current forecasted completion costs of all active projects during the year to their original budgets, then summing the total absolute value of variances and expressing this as a percentage. A value of 100 percent indicates no variance from the original cost, while a value less than 100 indicates less than optimal cost control. The lower the value, the higher the variances from the original forecast.
Project Schedule Control	This is the KPI that reflects the company's ability to complete major projects (i.e. with a cost of \$500 million or more) on time. Project delays may incur additional cost and could negatively affect the company's operations and corporate reputation. Calculation of this metric is quite complex and takes into account the variance between planned and revised completion dates as well as mitigating factors for projects that undergo major redefinition or are put on hold due to economic conditions. A value of 100 percent means that all major projects were completed during the year as originally planned. A number less than 100 percent indicates that projects were completed ahead of schedule, whereas over 100 percent means delayed completion.

How can I contribute to Operational Efficiency?

All employees – regardless of post or job title – are expected to contribute to the company's operational efficiency. Being more efficient is of mutual benefit to the company and its employees. Employees can contribute in many different ways. For example, although not all employees are directly involved in the execution of projects, they may be part of an organization within Saudi Aramco that plays a supporting role for these projects. Recognizing how your particular department or division may impact these metrics is the first step. Here are some ways that individual employees can help improve operational efficiency:

- Conduct business in a safe and reliable manner.
- Perform proper cost estimates to prevent the over allocation of funds that could be used for other projects.

- Provide materials and services for contracting and procurement in a timely and efficient manner.
- Complete work effectively to help major projects finish on time.
- Maintain adequate controls over project spending to reduce change orders, redefinition and schedule delays.
- Carefully monitor contracting and invoice functions to prevent waste.
- Minimize changes in project scope through better planning and control.

In summary, operational efficiency is a key driver for success. Saudi Aramco counts on its most valuable asset – its employees – to achieve efficiency while meeting domestic and international demand and responding to the changing market forces in the most cost-effective and timely manner.

- 1
Based on the company's strategy, KPIs and targets are developed and used to measure progress toward realizing the strategy.
- 2
The KPIs are cascaded down to the department level as applicable. Initiatives are developed by organizations. Employees, in conjunction with their supervisors, then set their goals to achieve the organization's initiatives.
- 3
When employees achieve their individual goals that are aligned with company objectives, they help the organization achieve its objectives, and the company achieve its goals.



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Health Precautions during Hajj and Umrah: How to Reduce your Risk of Infectious Diseases

When preparing for Hajj or Umrah, reviewing the health regulations for pilgrims on the Ministry of Health website is essential. There you can find important information about the required vaccinations, including the flu vaccination, for Umrah and Hajj. You should visit your primary care physician to find out if your existing vaccinations are up-to-date and for general advice about travel health and vaccinations.

As mass gatherings, such as Umrah and Hajj, carry an increased risk of spreading infectious diseases, Johns Hopkins Aramco Healthcare answers your Umrah and Hajj health concerns and questions based on recommendations from the Ministry of health.

What general health guidelines should I follow during my pilgrimage?

- Wash your hands thoroughly with soap and water or alcohol-based hand rub, especially after sneezing or coughing, and maintain your personal hygiene.
- Cover your mouth and nose with a tissue when you cough or



Top tips to prevent infections during Hajj and Umrah:

1. When you are in a crowded place, wear a mask that covers your mouth and nose.
2. Wash your hands regularly or use hand sanitizers if water and soap are not readily available.
3. Boost your energy by eating healthy food. Fruits and vegetables are good sources of vitamins, so make sure you consume them as per your diet plan on a daily basis.
4. Drink plenty of fluids.



- sneeze.
- Always use disposable shaving razors, and avoid sharing personal hygiene tools to reduce the risk of infection and the spreading of contagious disease.
 - Use an umbrella to reduce your risk of sunstroke, and make sure you drink enough fluids to remain hydrated.
 - Collect waste in a garbage bag and dispose of it in trash bins.

What should I do if I suffer from chronic disease?

- Consult your physician for a health assessment before going for Umrah or Hajj.
- Schedule and take the required vaccinations prior to your travels.
- Take your medication based on your physician's recommendations
- Make sure you have enough of the required medication to last you the length of your travels.
- Inform your accompanying family and friends about your medical condition and any medications you are taking.
- Follow any dietary restrictions as per your physician instructions.

What precautions can I take to limit exposure to coronavirus?



- Wash hands with soap and water for 15-20 seconds, especially after coughing or sneezing. Rubbing hands well with a sanitizing solution is also effective.
- Use a tissue to cover the mouth and nose when coughing or sneezing, and then properly dispose of the used tissue.
- Avoid the following:**
 - Close contact with a person who has a confirmed infection caused by the novel coronavirus
 - Physical contact when greeting others
 - Maintain a reasonable distance of not less than one meter from others if they are coughing or sneezing. However, do not overreact in public places, transportation, at airports, during air travel or in schools.

Upon your return, if you experience a fever, cough, or feel unwell it is important to seek medical attention and consult with your physician.

The Ministry of Health recommends that pregnant women, the elderly, the very young, and people who suffer from chronic medical conditions, such as heart, kidney, and respiratory diseases, diabetes, and immune deficiencies, postpone their Hajj and Umrah for their own safety.

How can I avoid food poisoning?

- Wash hands thoroughly with water and soap, especially before and after preparing and serving food, and prior to eating.
- Avoid buying exposed foods prone to contamination.
- Check expiration date on canned or wrapped food.
- Remember that storing cooked food for more than 2 hours at room temperature or in buses causes growth of germs which can lead to food poisoning.
- Ensure that meat products are thoroughly cooked, and vegetables and fruits are thoroughly washed.
- Hot food must be served and consumed hot.
- Ready-to-eat foods should be stored in the fridge and not exposed to high temperatures over long periods of time.
- Do not consume food if you suspect any changes in color, taste, or smell. Be careful when using street vendors due to the increased risk of poor hygiene practices.

You should consult the nearest medical center if you experience any symptoms of food poisoning such as high fever, nausea, vomiting and diarrhea.

Visit the Ministry of Health website for more information on Hajj health regulations <http://www.moh.gov.sa/en/Hajj/HealthGuidelines/HealthGuidelinesDuringHajj>

Please email HealthInformation@exchange.aramco.com.sa if you have questions about coronavirus.



JHAH News – delivered to your Aramco email every month. Read the latest health and wellness news, and the current and upcoming events are available. Register the personal email addresses of all your family members, and they too will receive the latest JHAH health and wellness news.

Learn more, read more, and stay in touch.

- The Ministry of Health:**
- MOH Command and Control Center <http://www.moh.gov.sa/en/CCC/pages/default.aspx>
 - Twitter @SaudiMOH
 - MOH Toll Free number 800-249-4444
- World Health Organization**
http://www.who.int/csr/disease/coronavirus_infections/en/
- Centers for Disease Control and Prevention (CDC)**
<http://www.cdc.gov/coronavirus/ncv/overview.html>
- Johns Hopkins Aramco Healthcare (JHAH) Website:**
[http://JHAH> Medical> FAQs MERS \(coronavirus\)](http://JHAH>Medical>FAQsMERS(coronavirus))

All health and health-related information contained in this Johns Hopkins Aramco Healthcare Company material is intended to be general in nature and should not be used as a substitute for a visit with a health care professional. The advice is intended to offer only a general basis for individuals to discuss their health and medical conditions with their healthcare provider. Your health care provider should be consulted regarding matters concerning the medical condition, treatment and needs of you and your family.

About Johns Hopkins Aramco Healthcare

Johns Hopkins Aramco Healthcare Company (JHAH) is a joint venture between Saudi Aramco, a world leader in energy, and Johns Hopkins Medicine, one of the world's leading academic health systems. This healthcare organization is designed to drive and elevate the well-being of the community in an environment of growth and learning, by providing innovative, integrated and patient-centered care to Saudi Aramco's employees and healthcare beneficiaries.

Johns Hopkins Aramco Healthcare Caring Profile



Dr. Jaffar Tawfiq

- Education:**
- Medical school at King Faisal University School of Medicine, Saudi Arabia.
 - Internal medicine residency and Infectious Diseases Fellowship at Indiana University School of Medicine, Indiana (USA).
 - Board certified in internal medicine and infectious diseases by the American Board of Internal Medicine.
 - Diploma in Tropical Medicine and Hygiene at London School of Tropical Medicine and Hygiene
- Work History:**
- Consultant of internal medicine and infectious

diseases at Johns Hopkins Aramco Healthcare.

- Chairman of the Prevention and Control of Infection Committee since July 2000

Quote:

"As an infectious disease physician and the chairman of the infection prevention and control committee, I had been dealing with challenges through the last decade. We had witnessed the emergence of previous infectious diseases and the occurrence of new diseases such as SARS, H1N1, and more recently MERS-CoV. As a leading person in this area, I work with a multidisciplinary team

to educate all healthcare workers and the general public on ways to prevent the acquisition and the spread of these and other infectious diseases. I also got to share my knowledge and experience at the national as well as international levels. Knowing these efforts pay off by saving lives gives me a great sense of satisfaction. To prevent and reduce the risk of exposure to infectious diseases we have to practice three important steps: good personal hygiene, handwashing, and cough etiquette. Avoiding close contact with sick people or ill animals is also important."

Ithra Knowledge Program

Array of activities await visitors

RIYADH — One week into Saudi Aramco's popular Ithra Knowledge Program in Riyadh, the event looks set to attract more than 300,000 visitors to the city's International Convention & Exhibition Center.

HRH Prince Turki Bin Abdullah Bin Abdulaziz Al-Saud, Amir of Riyadh, inaugurated Saudi Aramco's Ithra Knowledge program on July 30, as the Kingdom's 2014 'Id celebrations drew to a close.

This is the first time the hugely-popular outreach event has been held at the convention center and the fourth Ithra Knowledge outreach program designed and produced by Saudi Aramco's King Abdulaziz Center for World Culture in the past year. Highly-successful runs in Dhahran (late 2013), Jiddah and al-Hasa have already attracted more than 1.6 million visitors.

Visitors to Riyadh will find new attractions such as the Intelligent Studio Tent, in cooperation with the San Francisco Scientific Museum, and the Inventors Studio Tent in cooperation with YouTube, as well as Arabic and Japanese calligraphy workshops. Perennial crowd-pleasers include the Energy Efficiency exhibit, 1001 inventions and the ever-popular children's art contest.

Ithra Knowledge is designed to celebrate knowledge, creativity and culture and is one of the most successful outreach initiatives in Saudi Aramco's history. More than ten million people across the Kingdom are expected to be impacted by the year 2020 as part of the company's national strategy for a transition to a knowledge-based society.

About 157,000 square feet of space in Riyadh's air-



■ Art is one of the major activities at the Ithra Knowledge Program in Riyadh. The program aims to offer a mix of edutainment, science, arts, and events unique to Riyadh audiences.



■ The popular 1001 Inventions is leaving its mark on visitors in Riyadh.



■ A young visitor to the program watches a volunteer at work in the tinkering studio.

conditioned convention center on King Abdullah Rd. is accommodating the occasion, with more than 500 specially-selected volunteers providing invaluable assistance throughout. The program is open daily from 5 to 11 p.m., until Aug. 29.

Ithra Knowledge Program news and updates can be accessed through social media channels (Twitter, YouTube, Instagram and Facebook) via a single identifier - @ithraknowledge.

Visit: www.ithraknowledge.com for more details and program offerings. Also: <http://en.kingabdulazizcenter.com>



■ More than 300,000 visitors are expected to attend the program that will run until Aug. 29.

What's happening at Ithra Knowledge Riyadh

Ithra Knowledge is distinguished by its inclusiveness and diversity, offering a balanced mix of edutainment, science and arts, as well as a host of events unique to Riyadh audiences.

Legoland: At the new Legoland exhibit, children open their imaginations and build shapes and objects using Lego, in an area designed to resemble the city of Riyadh. This Lego game is designed to develop cognitive skills and enhance creative abilities and the sensory aspects of childhood.

Tinkering Studio: Ithra Knowledge also seeks to attract children through scientific workshops held in the Tinkering Studio. This studio presents simple scientific experiments to help children understand mathematical theories and physics that were designed in cooperation with the San Francisco-based science museum Exploratorium. The studio aims to fuel passion among youngsters toward applied sciences.

YouTube Studio: The YouTube Studio is linked to the Energy Efficiency Pavilion. It utilizes new media technologies to offer a short course in cooperation with YouTube on producing and directing short films, using personal cameras and mobile phones, with rich content on social-awareness topics. The studio aims to encourage the production of digital Arabic content, and to boost the making of meaningful films using creative methods. It also aims to instill the principles of social responsibility and positive thinking. The importance of this course offered to young men and women comes from the enormous potential of the video-making business in the Kingdom.

Art Café: Talented artists demonstrate plastic arts, Arabic calligraphy and folklore crafts and host a group of workshops that aim to provide an inter-generational platform for discussing arts and presenting it as a means of expressing the cultural

identity of all strata of society. The café provides a creative environment that contributes toward boosting the youngsters' expression and character-building abilities.

Traffic Safety Village: This exhilarating experience for children nine years of age and older, teaches them about safe driving skills and how to implement them later on in life. Children learn the theoretical rules of driving safely, and practice what they learned in the Traffic Safety Village in order to obtain their "license."

1001 Inventions: An international award-winning exhibition that aims at shedding light on 1001 inventions that have shaped the world we live in. This exhibit helps youth connect with their inventive side by introducing them to some of the greatest minds in the Islamic Golden Age Era, through educational programs and live performances.

Energy Efficiency Pavilion: Designed in cooperation with the Saudi Center for Energy Efficiency to raise awareness about Saudi Arabia's biggest challenge — the rising use of energy in Saudi Arabia — this timely exhibit demonstrates methods of saving energy and its positive effect.

The Beautiful Names of Allah: A spiritual journey that ignites the voyager's mind about the beauty and meaning of Allah's names and how to implement them in their daily lives, this exhibition employs a multitude of audio and visual media to teach visitors about the secrets and magnificence of Allah's names.

Children's Art Contest: The popular art contest has been sponsored by Saudi Aramco ever since it started 32 years ago. This year's theme is "Watanona Amanah" where children will learn about national values, and express these values through drawing and painting.

Movies

DHAHRAN
ANCHORMAN 2, starring Will Ferrell, Steve Carrell (comedy, R) – Aug 6 and 8 5:30 p.m.; Aug. 7 and 9, 8:00 p.m.
THE HUNGER GAMES, starring Jennifer Lawrence and Liam Hensworth (Action, adventure, sci-fi, PG-13) – Aug. 6 and 8 8:00 p.m.; Aug. 7 and 9, 5:30 p.m.
FROZEN, starring Kristen Bell and, Indina Menzel (animation, PG – Aug.10, 5.30 p.m.
ROBOCOP, starring Joel Kinnamon, Gary Oldman (action, PG-13) – Aug. 10, 8.00 p.m.

‘UDHAILIYAH
ENDERS GAME, starring Asa Butterfield, Harrison Ford, (action, PG-13) – Aug. 6 and 8, 5 p.m.; Aug. 7 and 9, 8 p.m.
ESCAPE PLAN, starring Sylvester Stallone, Arnold Schwarzenegger (action, R) – Aug 6. and 8, 8 p.m.; Aug. 7 and 9, 5 p.m.

GETAWAY, starring Ethane Hawk, Selena Gomez (action, PG-13) – Aug. 10, 5 p.m.
RUSH, starring Chris Hemsworth, Daniel Bruhl (action, R) – Aug. 10 8.00 p.m.

ABQAIQ
SMURFS 2, starring Hank Azaria, Neil Patrick Harriss (comedy, PG) – Aug. 6 and 8, 5 and 7:30 p.m.
ALL IS LOST, starring Robert Redfrod, (action, PG-13) – Aug. 7 and 9, 5 and 7:30 p.m.
PLANES, starring Dane Cook, Stacey Keach (animation, PG) – Aug. 10, 5 and 7:30 p.m.
THE HOBBIT: THE DESOLATION OF SMAUG, starring Martin Freeman, Ian McKellen – July 30, 5 and 7:30 p.m..

NAJMA
THE HOBBIT: THE DESOLATION OF SMAUG, starring Martin Freeman, Ian McKellen (adventure PG-13)– Aug. 6 and 8, 4.45 and 7.30 p.m.
GRUDGE MATCH, starring Robert De Niro and Sylvester Stallone, (comedy, PG-13) – Aug. 7 and 9, 4.45 and 7.30 p.m.

Photographic Memory



Photo: A.A. Al-Khalifa

■ In 1967, the Industrial Training Center Learning Laboratory started using new teaching devices, including a console for the instructors and 36 individual student stations or cubicles. At the time, this system was one of the most modern in the world. The instructors, W.J. Boudreaux and A.A. Beachemin, were trained in the United States before conducting the class.

Crossword

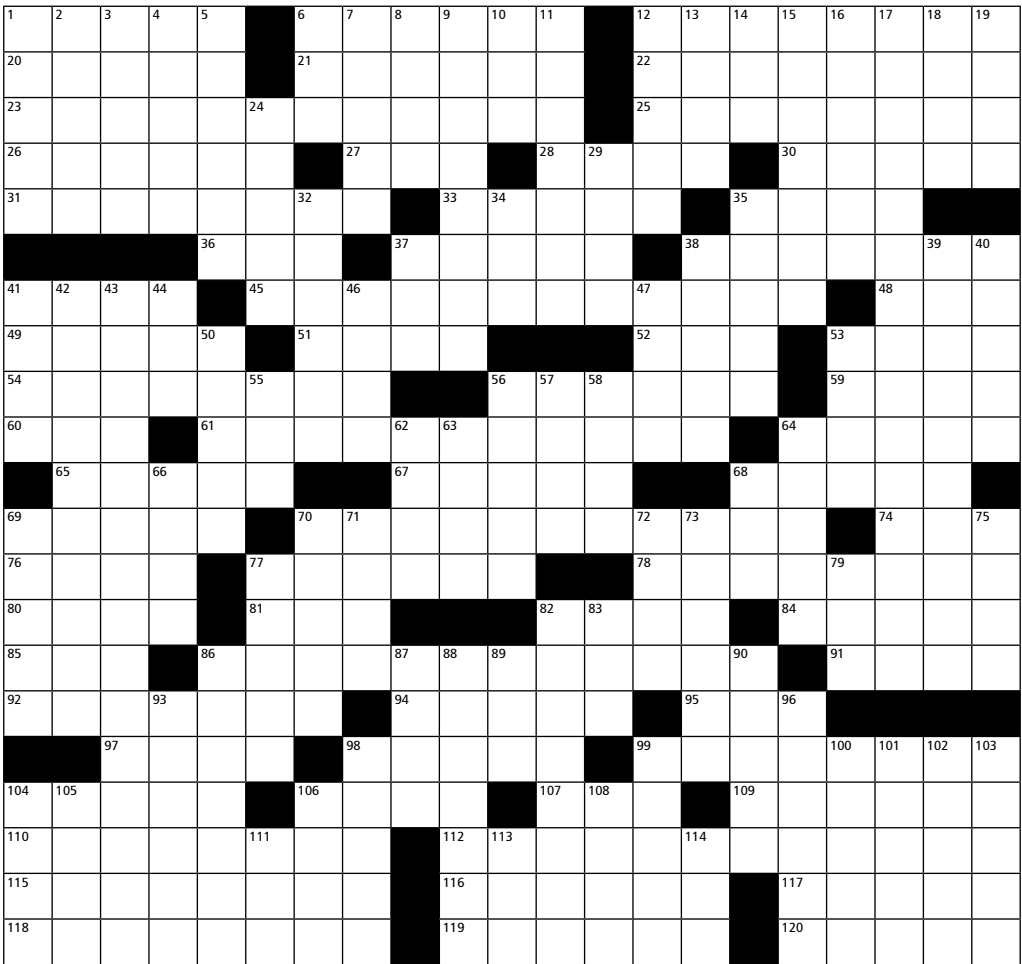
“DOUBLE TALK” By ED SESSA

ACROSS

- 1 Be a slacker
- 6 Soft-bodied swimmers
- 12 Kin of raspberries
- 20 One may be seen with glasses
- 21 Forgoes
- 22 Like sloths
- 23 “Uh-oh, there’s a ball and glass shards under the window?”
- 25 “No sweat”
- 26 Prohibited
- 27 Organ with a drum
- 28 Small strings on the Big Island
- 30 Presages
- 31 Destroys, as illusions
- 33 Forced with a crowbar
- 35 68-Down maker
- 36 ___Kosh B’Gosh
- 37 Rhone feeder
- 38 “The Great Schnozzola”
- 41 Taj Mahal setting
- 45 “Give 20% for great service”?
- 48 St. leader
- 49 Dull-edged
- 51 Trekkie, to some
- 52 Get into
- 53 “___ se habla español”
- 54 Wrigley’s Big Red flavoring
- 56 Silver lining
- 59 Pitch
- 60 RR stop
- 61 “You shoulda seen the one that got away”?
- 64 Composer Camille Saint-___
- 65 Link up with
- 67 “The Dark Knight” director
- 68 Brazilian dance opener
- 69 Jamboree quarters
- 70 “The children were angels and in bed by eight”?
- 74 “Enough already!”
- 76 Therefore
- 77 Like this answer
- 78 Things
- 80 Indian flatbread
- 81 Mauna ___
- 82 Part of a family business name
- 84 Unmanned flier
- 85 Copier size: Abbr.
- 86 “Hooray, you’re up!”?
- 91 Hold ‘em opener
- 92 Most monumental

DOWN

- 1 Lou of Fox Business Network
- 2 TV book club
- 3 Actress Davis
- 4 “___, Therefore I Am”: Dennis Miller book
- 5 Become fond of
- 6 Possess
- 7 Cockatoo quarters
- 8 ‘90s “New Yorker” editor Brown
- 9 Didn’t shop around, maybe
- 10 Benchlike seat
- 11 Distributing
- 12 Liked, with “for”
- 13 Greek war god
- 14 Not decided, in skeds
- 15 Comic with a satiric news show
- 16 Colorful ring
- 17 “Who’s ahead?”?
- 18 Zap
- 19 Stone and others
- 24 Caesar’s “that is”
- 29 Maintain
- 32 Endangered Sumatrans
- 34 Kim Possible’s sidekick ___
- 35 “An Inconvenient Woman” novelist
- 37 Three-mo. period
- 38 LED component
- 39 Open, for one
- 40 Bad things
- 41 Kindergarten basics
- 42 People people
- 43 “A daily jog is good for you”?
- 44 Gothic novelist Radcliffe
- 46 Phnom ___
- 47 God in both Eddas
- 50 Political family spanning three centuries
- 53 Cries of discovery
- 55 Mine in Milan
- 56 Citrus hybrids
- 57 It may contain steps
- 58 Perform, in a way
- 62 Digging
- 63 Have-___: disadvantaged ones
- 64 Reliable, as a citizen
- 66 Prince William’s alma mater
- 68 35-Across order
- 69 Workout wt.
- 70 Jamboree attendee
- 71 Some savings accts.
- 72 Prefix with diction
- 73 Not posted yet
- 75 “Understood”
- 77 Puzzled, after “at”
- 79 La-la lead-in
- 82 Script outline
- 83 Aptly named Quaker cereal
- 86 Master again
- 87 Ain’t good?
- 88 Place for a todo list
- 89 Garden product word
- 90 Bankruptcy result, briefly
- 93 “___ Viejo”: Carlos Fuentes novel
- 96 Plague
- 98 “Duck Dynasty” aier
- 99 Rub ingredient
- 100 Bacteria found in the GI tract
- 101 Stuck in muck
- 102 Wrestler known as “the Giant”
- 103 Tweeting locales
- 104 Spouse on the Seine
- 105 Ugandan despot
- 106 Organic fuel
- 108 Poppy prop
- 111 Minn. shopping mecca
- 113 GI’s address
- 114 Beatty of “Deliverance”



Sudoku

Easy

Each row, column and 3-by-3 square must contain only one of each digit, from 1-9.

Last week’s answer

1	6	7	2	8	4	5	9	3
8	4	5	3	9	1	2	6	7
9	3	2	6	7	5	8	4	1
7	2	3	1	6	8	9	5	4
6	5	1	4	3	9	7	8	2
4	9	8	7	5	2	1	3	6
3	8	6	5	1	7	4	2	9
5	1	4	9	2	6	3	7	8
2	7	9	8	4	3	6	1	5

(C) yoogi.com

Crossword answer

NEATO	PLACE	EMAG	TWOS
ALTON	REVEL	PAIR	OILY
BLOOPS	SINGLE	SCRAP	IRON
SANTA	ANA	COOK	PELEG
PUT	DATUM	CHEESY	
BIDDERS	APRS	JOINT	
AMOUR	GREAT	AUNT	SHUT
SPUD	SHUE	MISER	ATO
REB	PATRIOT	ACT	ASPEN
ALLSTARS	CURIE	SNIPPY	
ELITE	LATIN	SPARE	
INTUNE	HERES	MARTINI	IS
DEARE	RIVER	HORSE	UNI
EER	STATE	WISE	APEX
AREA	HOME	GAMES	ELOPE
LARUE	ALAN	PARENTS	
ISABEL	WILTS	ERA	
MAMIE	RITE	REASSERT	
SHOOT	TEMUP	GREEK	LETTER
HIND	GONE	EAGLE	RENEE
EPEE	GETS	STOOD	SWALE

Ras Tanura Toastmasters caps 2013-14 with achievements and awards

NISAR ANSARI

'Dedication to Learn, Commitment to Lead' was the theme of Ras Tanura (RT) Toastmasters Annual Day 2014 celebrated recently at East Lounge, RT. Chief guest Saleh Al-Ghamdi, manager of Terminal Operations and a committed patron of RT Toastmasters, praised the club for enhancing the confidence and communication skills of young employees who joined Toastmasters. He applauded the initiative of the club in helping charter a new club for the Radhwa community and was eagerly awaiting the creation of one in the Terminal Department. He was highly impressed by the show put on by the new and young toastmasters who made significant progress in a very short period of time. He reiterated the company's support to Toastmasters as a mutual partnership in which the club takes an active role in the development of communication and leadership skills of young employees. He summed up his address with the catchy slogan 'Communication is the Umbrella of Success. Without communication, even the best of talent and knowledge cannot take you forward.'

The event was heralded by Sergeant at Arms, Bahesh Hussain, and masterfully anchored by the youngest member and enthusiastic Master of Ceremony Fawaz

Kaabi. Club president Inese Arukhe listed the various accomplishments of the club during the year, which included supporting Ras Tanura Recreation Services to form Radhwa Toastmasters Club, sustaining membership, achieving educational excellence awards and most important of all, receiving the President Distinguished Club award, the highest club award by Toastmasters International. Ras Tanura Toastmasters has been consistently getting this award since 2008. Distinguished Toastmaster (DTM) Ransam Pirote conducted the induction of new club officers for term 2014-15, which included handing over the president's pin by outgoing club president Arukhe to incoming President Wendy Kima. In a fitting speech she laid out her vision and goals for the coming term. Kima emphasized that the club is committed to not only emulate the achievements of the current year, but to exceed them by attracting more members and guiding the club members and the newly-formed clubs to achieve their goals.

Faisal Amri exhibited flair and wit as the table topic master. The table topics based on the theme of the event attracted participation not only from members, but also from impressed guests. The best entertainment was provided by Richa



■ Saleh Al-Ghamdi, third from left, joins members of RT Toastmasters at the recent Annual Day.

Tripathi, Division-L humorous speech contest winner. The audience enjoyed every bit of her humorous speech on 'Challenges of Marrying an Engineer!'

The grand event was capped by honoring dedicated members with awards ranging from educational achievements to active participation. Kima, Arukhe,

Helen, Manohar, Morad and Kaabi received contest winner awards. Kaabi and Gunavathi received Competent Communication awards. Kima and Arukhe received Leadership and Advanced Communication awards. A vote of thanks was raised by another passionate young member Faisal Al Harbi.

Bulletin Board

Sports

Rolling Hills Golf Club (RHGC)

RHGC is delighted to introduce beginners and newcomers to the game of golf with "Golf in a Week" — an in-depth program covering all you need to know to get out on the course. The program, done in a fun and relaxed atmosphere, will run evenings from Aug. 10-14 with all equipment and range balls supplied. Cost is only SR600. Email stuart.hurstfield@aramco.com for more information or stop by the pro shop to register.

Medical/Johns Hopkins Aramco Healthcare (JHAH)

To comment on this information, issued by JHAH, please email Jacqueline.Mullen@jhah.com. Telephone contacts have been provided below, where possible, for dependents and retirees. Employees are to access medical information online:

• **Calendar of Health Care Events** <http://jhah.com> > Health Education > Calendar of Health Care Events > Campaigns / Webinars / Programs — for more information / to register for activities.

• **News from Medical Online:** <http://jhah.com> > Announcements: What's New in Medical.

• **Safety Message:** Hand hygiene is the number one way to prevent infection. Rub your hands with hand-sanitizing solution or wash them with soap and water for 15-20 seconds for it to be effective. Hand hygiene is especially important before eating and after coughing or sneezing. **JHAH Registered Patients for all Areas**

• **Emergency Numbers:** For your safety, save the emergency numbers to your mobile phone. From a land line inside Saudi Aramco, dial 110 for security, ambulance or fire. From outside Saudi Aramco, dial 997 for am-

Johns Hopkins Aramco Healthcare

- **Appointments:** To make Medical or Dental appointments, visit <http://myhome.com> > myInformation > Medical or call 800-305-4444 (in-Kingdom) or +966-013-877-3888 (out-of-Kingdom).
- **For info,** visit <http://jhah.com>.
- **Have healthcare joint venture questions?** Email Healthcare.JV@aramco.com.
- **Help with your health care:** Medical Relations (previously Medical Customer Service Network), email mcsn@aramco.com or phone 800-305-4444 (in-Kingdom) or +966-013-877-3888 (out-of-Kingdom).
- **Urgent health care access helpline** for MDF patients, call 055-600-0468 (after 4 p.m.).
- **Feeling Stressed?** Have psychological, emotional or social problems? For a Community Counseling Clinic appointment, call 013-877-8400.
- **Quit Smoking.** JHAH is offering to help all employees, dependents, contractors and retirees quit smoking; email SmokingCessation@aramco.com.

bulance and 998 for fire.

- **"Medical" on myhome Corporate Portal:** To access multiple medical services, visit the Corporate Portal <http://myhome.com> > myInformation > Medical to: make and cancel appointments; access medication information, (process refills; request refills; renew prescription from physicians; check request status and access drug information) change medical providers; access latest recorded results for cholesterol, blood glucose levels or hemoglobin levels; immunizations records; blood group certificates; release of medical information; no-show history; dental bill; or to retain SMS reminders details.
- **SMS reminder:** Never miss a medical/dental appointment again; register for the SMS reminder service. Up-

date your mobile number on the Corporate Portal at <http://myhome.com> > myInformation > Medical > "Maintain SMS Reminder Details." Dependents call 800-305-4444 to activate or deactivate the SMS reminder services and update a mobile number. SMS reminders are sent 48 hours in advance of the appointment date to all patients registered for the service who booked an appointment 48 hours or more before the appointment date.

Medical Designated Facilities Department (MDFD) Registered Patients:

- **Emergency numbers:** For your safety, save the emergency numbers to your mobile phone — dial 997 for ambulance 997 and 998 for fire.
- **Help with your health care:** For Medical Relations (previously Medical Customer Service Network), email mcsn@aramco.com or call 800-305-4444 (in-Kingdom) or +966-013-877-3888 (out-of-Kingdom).
- **Make a medical, dental or mental health appointment:** View the MDF list of contacts and website links at <http://jhah.com> > Hospitals and Clinics Contacts > MDF.
- **Urgent health-care access helpline** for MDF patients 055-600-0468 (after 4 p.m.).

Abqaiq

- **Emergency numbers:** For your safety, save the emergency numbers to your mobile phone. From a land line inside Saudi Aramco, dial 110 for security, ambulance or fire. From your mobile phone inside Abqaiq, dial (013) 572-0110. From outside Saudi Aramco, dial 997 for ambulance and 998 for fire.

Al-Hasa

- **Dental:** Patients from al-Hasa should go to the Abqaiq or 'Udhailiyah dental clinics.
- **Emergency numbers:** For your safety, save the emergency numbers to your mobile phone. Dial 997 for ambulance and 998 for the fire department.

Dhahran

- **Al-Midra Wellness Center** offers consultation, lifestyle wellness coaching and health

screenings (Sunday-Thursday, 1-3:30 p.m.) and other services, including blood donation (Monday and Wednesday, 8 a.m.-noon) and pharmacy (Sunday-Thursday, noon-4 p.m.). For info, visit <http://jhah.com> > A-Z Services > Al-Midra Wellness Center.

• **Are you pregnant?** Attend the Pregnancy Wellness Program in Arabic or in English. To register, email SamsopregnancyWellness@exchange.aramco.com.sa. (You must be 12 weeks or more into a pregnancy.) Register for the Pregnancy Tour — Mother and Baby Unit (3H) in Arabic or in English. Tour starts at 1 p.m. on the first and third Tuesday of the month. To register, email nesreen.fares@jhah.com. (You must be 30 weeks or more into your pregnancy.) For more information about both programs, visit <http://jhah.com> > Health Education > Calendar of Health Care Events > Programs.

• **Campaign: Breastfeeding Awareness:** Aug. 4-7 from 8 a.m.-2 p.m. at Dhahran Health Center main entrance.

• **Become a volunteer:** To volunteer, you must be in good health, at least 18 and have a good understanding of English. Email Faten.muslem@aramco.com with your educational background and skills, and how many days per week and hours per day you can volunteer.

• **Donate blood** at Dhahran Health Center (Sunday-Thursday, 7 a.m.-2 p.m.) and at Al-Midra Tower Monday and Wednesday, 8 a.m.-noon. Call the Blood Bank at (013) 877-6770/6638 during regular working hours or register online <http://jhah.com> > A-Z Services > Blood Donation. Thank you for your gift of life.

• **Emergency numbers:** For your safety, save the emergency numbers to your mobile phone. From a land line inside Saudi Aramco, dial 110 for security, ambulance or fire. From your mobile phone inside Saudi Aramco, dial (013) 872-0110. From outside Saudi Aramco, dial 997 for ambulance and 998 for fire department.

• **Help with your health care:**

For Medical Relations (previously Medical Customer Service Network), email mcsn@aramco.com or call 800-305-4444 (in-Kingdom) or +966-013-877-3888 (out-of-Kingdom).

Ras Tanura

• **Emergency Numbers:** For your safety, save the emergency numbers to your mobile phone. From a land line inside Saudi Aramco, dial 110 for security, ambulance or fire department. From your mobile phone inside Ras Tanura, dial (013) 673-0110. From outside Saudi Aramco, dial 997 for ambulance or 998 for fire department.

'Udhailiyah

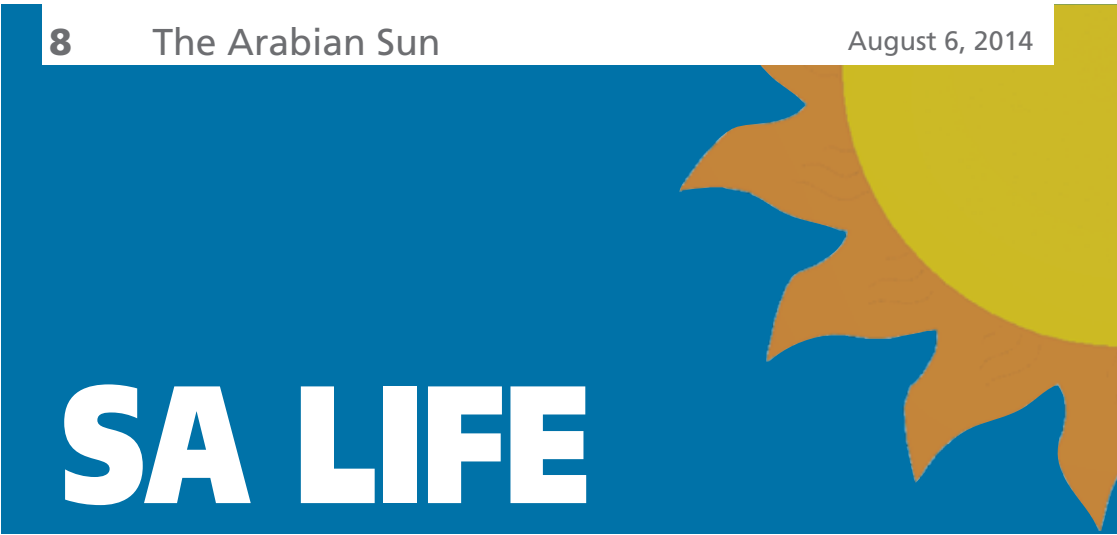
• **Emergency numbers:** For your safety, save the emergency numbers to your mobile phone. From a land line inside Saudi Aramco, dial 110 for security, ambulance or fire department. From your mobile phone inside 'Udhailiyah, dial (013) 576-7110. From outside Saudi Aramco, dial 997 for ambulance or 998 for the fire department.

SAEA

Special offer for SAEA members only! Wahoo Water Park tickets are 50 percent off the regular ticket price; tickets are on sale now at the SAEA office. Tickets currently on sale for: Coach to Bahrain's City Center every Saturday. An Evening at the Movies, Sparky's Entertainment Center, Formula Kart KSA in Dammam; RamRoma Land at Venecia Mall in al-Khobar and Marina Mall in Dammam; Formula Kart at Happy Land; and Billy Beez at Dhahran Mall. Lost Paradise in Bahrain tickets are on sale now only at the SAEA office. The SAEA office is open from Sunday to Thursday, 3-5 p.m. for ticket sales. SAEA is at 1424 King's Road and Mondays at Al-Midra from 11:30 a.m.-1 p.m. For more information, please call the office at 872-1107. Download the SAEA Dateline newsletter at <http://sharek.orgs/30002961/Self%20Directed%20Group/ Documents/Dhahran/Special%20Interest%20Groups/ SAEA/deline.pdf>.



RT Toastmasters get together for Annual Day
See page 7



Northern and Southern teams bowl for top prize



■ Participants at the recent Bowling Meet held in Abqaiq pose for a photo.

BONG MUNGICAL
ABQAIQ — An exciting show of mastery and skill took place when Southern Area (represented by the Abqaiq City Bowling Association) competed against the Northern Area (Ras Tanura Bowling Association) players during the Bowling Meet recently at Al Sa’adah Bowling Alley.

At the opening ceremony, Steffen Tietze, ACBA 2014 president welcomed all the participants and guests. “It’s so wonderful to see our dear friends from Ras Tanura joining us again here in Abqaiq for another yet enjoyable match while we continue to promote the power and energy conservation campaign as the theme of this year’s bowling exchange,” he said. Special appreciation was given to Abqaiq Recreation Services Unit (ARSU) for preparation of the bowling al-

ley and providing breakfast for the event; to the office of senior vice president of Upstream for providing lunch, refreshment and prizes and to the Power Systems Planning Department for providing roll-up posters, e-posters and leaflets to support the theme.

It was a first of its kind match between North and South bowling enthusiasts to compete exclusively against each other. Each association fielded six (6) teams of five (5) members with mixed composition. The teams were formed to have an almost equally distributed playing strength. The bowler’s latest composite average was the basis of 90% handicap with a maximum handicap of 36 for male and 45 for female.

Each team battled with all the opponent club’s teams in a one-game match. The club with the most number of pin falls plus the

handicap after the sixth game was declared the winner.

The one-day event started at 9 a.m. The South Teams, taking advantage of home court, dominated most of the matches from games 1 through 6. South Team No. 2 started so strong and continued with seemingly unstoppable power, beating five teams

from the opposing North and securing the lead for the South.

Tietze, assisted by the tournament directors Marvin Oanes (ACBA) and Andy Cudiamat (RTBA) along with ACBA board members, awarded the trophy and prizes to all the winners. Tietze remarked teasingly about the concluded match and said that he

was surprised to see the seasoned bowlers of RTBA were actually scoring way below their average. Cudiamat was quick to respond and narrated before coming to Abqaiq, “This a friendly invitation from ACBA and they are hosting the first of its kind, so let us not beat them teammates or else we will never be invited to Abqaiq anymore,” he jokingly said. Everybody in the house burst into laughter. Cudiamat, on behalf of RTBA, thanked ACBA for the warm reception and for its continuous initiative to strengthen the camaraderie between the two communities through the bowling exchange. The exchange is an annual event and will be held in Ras Tanura next year.

A special thank you was given to ACBA board members and to Peddy Davantes, who served as the tournament adviser and statistician, and the Al-Sa’adah bowling technicians Ricky and Freddie for keeping the lanes clean and the smooth operation of the machines during the entire course of the event.

Category	Club/Team	Total Pin Falls
Winning Club	Abqaiq City Bowling Association	
Team High Handicap Series	South Team No. 2 composed of Manny Dejelo, Cesar Casanas, Marvin Oanes, Ritzi Hope & Cely Casanas	2,826
Team High Game	South Team No. 4 composed of Nestor Villaruel, Bong Mungcal, Lito Tugano, Johnny Bautista & Beng Mungcal)	991
Individual High Handicap Series (Male/Female)	Peddy Davantes-ACBA (M) Lennie Dela Paz- RTBA (F)	661 610
Individual High Scratch (Male/Female)	Hassan AL-Ogaili –RTBA (M) Cherrie Hernandez – ACBA (F)	521 509
Individual High Handicap Game (Male/Female)	Marvin Oanes-ACBA (M) Ritzi Hope –ACBA (F)	247 226
Individual High Scratch Game (Male/Female)	Mon Gomez – RTBA (M) Glo Parocha –RTBA (F)	226 212

Readers
Album

The red tops of Lisbon

■ Alaa Othman took this photo while holidaying in Lisbon, Portugal. Othman, who works in Domestic Joint Ventures, used a Nikon D5100 camera with a fish-eye lens to capture the panoramic effect. Othman lives in Dammam and has been with the company for 19 years.

